



BANKSIA COMMUNITY CARE

FEES SCHEDULE as at 20 September 2021

SERVICES – PER HOUR						
	Minimum Billing	Mon-Fri 0600-1900	Mon-Fri 1900-0600	Sat	Sun	P/Hol
Personal Care	60 Minutes	\$60	\$70	\$85	\$100	\$145
Cleaning and Household Tasks	60 Minutes	\$60	\$70	\$85	\$100	\$145
In Home Respite	60 Minutes	\$60	\$70	\$85	\$100	\$145
Nursing	60 Minutes	\$90	\$100	\$127.50	\$150	\$217.50
Transport	Applicable hourly rate (as per Cleaning and Household Tasks) + \$1.20 p/km					
FIXED VISIT – 30 MINUTES ONLY						
	Minimum Billing	Mon-Fri 0600-1900	Mon-Fri 1900-0600	Sat	Sun	P/Hol
Medication / Welfare Check	n/a	\$45	\$52.50	\$63.75	\$75	\$108.75
FIXED COSTS – PER FORTNIGHT						
	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4		
Care Management	\$40	\$100	\$210	\$350		
Package Management	\$15	\$60	\$125	\$145		
BASIC DAILY FEE						
Basic Daily Fee	Indexed per cent of the single basic age pension, set by the government – see next page for current rates					
INCOME TESTED FEE						
Income Tested Fee	The income-tested care fee is an extra contribution that some people pay, as determined through an income assessment					
OTHER COSTS						
Allied Health	At cost					
Maintenance & Garden	At cost					
Procurement	Charged at 10% of the item value with a cap of \$250					
Exit Fee	Nil					

FEES EXPLAINED

PERSONAL CARE	This service includes all personal care services such as showering, personal hygiene and support. This fee includes travel and full contact time in accordance with the care plan. Care services are provided by qualified care staff. All staff are fully vetted and have been specifically employed due to their alignment with Banksia's core values and mission. Minimum billing period is 60 minutes and is billed in 5 minute increments after the first hour.
CLEANING AND HOUSEHOLD TASKS	This service includes all domestic services including cleaning, cooking, shopping and outings. This fee includes travel and full contact time in accordance with the care plan. Domestic services are provided by qualified and experienced domestic services staff. All staff are fully vetted and have been specifically employed due to their alignment with Banksia's core values and mission. Minimum billing period is 60 minutes and is billed in 5 minute increments after the first hour.
IN-HOME RESPITE	This service is designed to allow your carer to attend to personal affairs with the peace of mind that you are being well cared for while they are gone. This fee includes travel and full contact time in accordance with the care plan. Care services are provided by qualified care staff. All staff are fully vetted and have been specifically employed due to their alignment with Banksia's core values and mission. Minimum billing period is 60 minutes and is billed in 5 minute increments after the first hour.
NURSING	This is a service provided by qualified health professionals who attend to more complex health needs. Our service has a number of Registered Nurses who are qualified and experienced clinical needs' providers. This fee includes travel and full contact time in accordance with the care plan. Minimum billing period is 60 minutes and is billed in 5 minute increments after the first hour.
TRANSPORT	This is a service that provides transport to and from appointments, meetings, shopping and social events. This service includes a care staff member picking you up and delivering you back home and assistance with any mobility needs. Fees are calculated at the Cleaning and Household Tasks hourly rate + a fee of \$1.20 p/kilometre. Minimum billing period is 60 minutes and is billed in 5 minute increments after the first hour.
MEDICATION / WELFARE CHECK	This service is a fixed 30 minute service designed to give you and your relatives peace of mind that someone is regularly checking in with you. The service is tailored to your specific need but can include a cuppa and a chat, a medication prompt and assistance with making or heating up a simple meal. This fee includes travel and full contact time in accordance with the care plan. Care services are provided by qualified care staff. All staff are fully vetted and have been specifically employed due to their alignment with Banksia's core values and mission.
CARE MANAGEMENT	Care management is a fixed fee for home care packages that are fully managed by the provider. This fee enables Banksia to provide you with a dedicated Care Manager and local administration team who will support you with all aspects of your home care including: the completion of care plan assessments and reviews at your home, coordination of your team of care workers, phone support where you can talk directly to our local office staff, assistance with accessing additional funding or support when required, liaison with your doctor and allied health professionals to assist you with managing all aspects of your health and enabling you to maintain your independence through tailored support plans so you can continue to enjoy living at home for longer.
PACKAGE MANAGEMENT	Package management is a fixed fee that covers the ongoing administration and organisational activities related to the delivery and management of your home care package. This includes the costs associated with the production and delivery of a detailed monthly statement of how you have utilised your funds, managing your package funds and compliance with the quality framework for home care packages.
BASIC DAILY FEE	This is a contribution paid by the client and adds to the funding in your package available for you to spend on your care. This fee is set by Government and is fixed at a percentage of the single basic age pension. This fee is currently \$9.88 (Level 1), \$10.44 (Level 2), \$10.74 (Level 3), \$11.02 (Level 4) p/day.
INCOME TESTED FEE	Some people are required to pay an additional contribution to their package referred to as an income tested fee and this amount is determined by the Government through an income assessment. If you are a full pensioner you will not pay an income tested fee. Visit https://www.myagedcare.gov.au/home-care-package-costs-and-fees for more information.
ALLIED HEALTH	We have a wide network of allied health services and professionals available to us. We can organise these services for you either within the Care Management service or on a consultancy basis.
MAINTENANCE & GARDEN	This is a service offered to support clients by meeting some of the maintenance and gardening responsibilities that often become onerous at home. This service will be delivered by one of our friendly and professional approved service providers. Our service providers all have current police checks and insurance. Before your first service we will arrange for them to contact you and provide you with a quote for the work you would like done.
PROCUREMENT	If you require Banksia to purchase goods and equipment on your behalf then we will charge 10% of the item value to cover the administration time involved in the sourcing, ordering and receiving of goods and equipment. The maximum procurement charge is capped at \$250.
EXIT FEE	Nil