

## Why choose Banksia Community Care?

- Banksia Community Care has built a rich reputation across the Eurobodalla region for professional clinical care, reliability and a genuine, caring approach.
- Banksia Community Care is a not-for-profit local provider, part of the highly regarded Banksia Villages group.
- Our team includes fully qualified Registered Nurses with many years of experience in providing home care in the local community.
- We have built strong relationships with local allied health practitioners including physiotherapists, doctors, dieticians and podiatrists.
- Our team can help guide you through the process of obtaining a Home Care Package



“The help that the team from Banksia provide for me in my home is invaluable. They are so lovely, so reliable, and always willing to help, even with tricky paperwork”

**Beryl S. Mossy Point**



**BANKSIA  
VILLAGES**

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**BANKSIA  
COMMUNITY CARE**

*Practical, professional help  
in your own home*



Our friendly, professional team travel throughout the Eurobodalla Shire providing practical, personal or clinical care services – tailored specifically for your needs, and delivered in the comfort of your own home.

## Who is Banksia Community Care?

Banksia Community Care is a locally based organisation offering a wide range of home care services across the Eurobodalla Shire.

We provide home care services as part of a Government funded Home Care Package, or on a Private Fee basis.

Banksia Community Care is part of the well-known Banksia Villages group, a not-for-profit charitable community organisation that has been operating in the Eurobodalla region for nearly 25 years.

## What services are provided?



Personal care, such as help with showering and getting dressed



Home maintenance and gardening



Household help like cleaning and laundry



Shopping and meal preparation



Transport



Nursing and clinical care



Medication administration



Mobility and re-ablement assistance



Assistance with arranging respite care or other health services

## How can I arrange for Banksia Community Care to assist me at home?



## Frequently Asked Questions

### Q: What kind of skills and services can your team provide?

**A:** At Banksia Community Care, we only recruit staff who have a genuine desire to help others. Our team includes qualified Registered Nurses, care workers, drivers and cleaners – who all provide practical, professional help for our clients.

All staff undergo a National Police Check.

### Q: Do you have Registered Nurses?

**A:** Yes. We have several fully qualified Registered Nurses (RNs) who provide professional clinical care including wound management, medication management, pain management as well as chronic disease care and palliative care in your home.

### Q: Do you charge an exit fee?

**A:** No. In keeping with the government's Consumer Directed Care framework for home care, you are free to change to another provider at any time you wish.

### Q: Are you available to assist me at home in the evenings, or on weekends or public holidays?

**A:** Yes. We schedule our visits to meet your preferences and needs. Our service operates 365 days a year. There is usually an additional fee for services provided outside standard business hours.

### Q: How much does it cost for Banksia Community Care to help me at home?

**A:** The cost of care depends on your needs, and whether you have been assigned a Home Care Package. As Home Care Packages are income tested this can affect how much you will pay. To find out more about Home Care Packages, head to [www.myagedcare.gov.au](http://www.myagedcare.gov.au). We can also provide help at home on a private fee basis, if you do not have a Home Care Package.