

To access Banksia Community Care



BANKSIAVILLAGES

Come home to Banksia

1 Referral from GP

2 Undertake ACAT assessment

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How does the Banksia Community Care service work?

“People are genuinely surprised that appointments can be arranged and transport managed for them through the care package. It’s a reassuring state of mind when you’re elderly and often alone. We love this place called Banksia”

June & Nat Jagers



Banksia Community Care

*Serving and supporting
the aged community*

www.banksiavillage.com.au



**BANKSIA
VILLAGES**

For further information:

BANKSIA COMMUNITY CARE

A 65 Heath Street, Broulee, NSW 2537

T 02 4471 6091

E communitycare@banksiavillage.com.au

Banksia Community Care provides a range of mobile care services that support the elderly living independently in their own home.

What is Banksia Community Care?

Banksia Community Care provides a range of mobile care services that support the elderly living independently in their own home. Care services are provided direct to the home and can be utilised as the primary care service or in support of families and carers already assisting loved ones in the home.

Banksia Community Care's range of services are diverse and flexible, enabling clients to choose a mix of services that best meet their individual care needs and expectations.

Services include

Personal Care	Medical Administration
Home Care	Transport
Clinical Nursing	Shopping & Meal Preparation

How does the Banksia Community Care service work?

To access Banksia Community Care, clients need a referral from their GP. A comprehensive assessment will then be conducted by an Aged Care Assessment Team (ACAT) to determine care needs and level of government funding available.

In consultation with Banksia Community Care's friendly customer service staff, clients negotiate and agree a care plan and select services that meet their needs, either accessing Banksia's suite of services or choosing from another provider's services that Banksia can coordinate for them. Clients maintain complete control over their home care package and can change the mix of services at any time to ensure their needs are catered for.

Why choose Banksia Community Care?

Banksia Community Care is a division of Banksia Villages Ltd, a not-for-profit provider of residential aged care, retirement living and community care who has been serving the local community for over 20 years.

Banksia Villages has a reputation for providing supportive, responsive and friendly service and care and has a longstanding network of allied health practitioners and auxiliary service providers.

What payment options are available?

The mobile services provided by Banksia Community Care are tailored to the needs of each client and the cost is dependent upon which services are chosen and how often they are needed.

Government funding is available and subject to a means test to determine eligibility for funded "packages" making the services more affordable to clients on a pension or of low means. Private payment options are available enabling clients to purchase services on a one-off or ongoing basis.

"The care is unbeatable in this place, we have never been so well looked after"

Mr & Mrs Carey

For more information on Banksia Community Care, visit
www.banksiavillage.com.au

or contact

Bernadette Brandes,
Community Care Manager on

(02) 4471 6091